Welcome to 5 Cowperthwaite Street
Here is some information to get you settled in your new home. You can get additional Welcome and Arrival information on the Resident section of our website.

Building Access
A Harvard University ID or Authorized Occupant ID is required for building and laundry room access. If you do not have an HUID or Authorized Occupant ID when you arrive, temporary access cards for you and any authorized occupants will be included in the lockbox with your keys/fobs.

Please contact the Campus Service Center for information on obtaining your permanent University ID card(s). Once you have them, the Property Management Office can add building access and provide instructions on where to return the temporary card(s).

Connecting to the Internet
Internet access is provided by XFINITY wireless service. The xfinity flyer has information about creating an account (including the network and network password) and registering your devices. Please call the Comcast Support Team at 866-848-0281 if you need help setting up your account and logging on.

Recycling and Trash
- Recycling areas - Located at the exterior pass-through between the east and west buildings.
- Trash rooms – Trash chutes are located on each floor.

Laundry
Laundry rooms are located on the first floor in the west building (Room 122) and on the second floor of the east building (Room 236), accessible with your HUID. Machines operate by coin or credit card.

Storage
A limited number of storage cages are available in the basement, based on availability. Residents who would like storage should contact the Property Management Office for more information.

Bicycle Storage
Bicycle storage is available in the garage. There are also bike racks at the rear of the building.
Safety Information
Please carefully read the important information in the Safety First booklet. In addition, we recommend that you review the evacuation route on your door and develop your own emergency action plan.

Help Us Stay in Touch
Email is our primary method of contacting residents and their emergency contacts, so it is important that the email addresses we have on file are current and checked frequently.

- To update your email address, if needed, please log in to the Resident Portal.
- To change your emergency contact information please send an email to leasing@harvard.edu.