Welcome to 41-43 Banks Street
Here is some information to get you settled in your new home. You can get additional Welcome and Arrival information on the Resident section of our website.

Mail
A mailbox for each apartment is located outside on the front porch. You are issued a mailbox key when you pick up your fob.

Connecting to the Internet
Internet access is provided by XFINITY wireless service. The xfinity flyer has information about creating an account (including the network and network password) and registering your devices. Please call the Comcast Support Team at 866-848-0281 if you need help setting up your account and logging on.

Recycling and Trash
Recycling and trash bins are located outside on the side or back of the building.

Laundry
Coin-operated washers and dryers are available in the basement.

Storage
Limited storage is available in the basement. Please make sure that all your items are clearly marked with your name and apartment number, stored in an orderly fashion, and not blocking access to any of the building’s mechanical equipment.

Bicycle Storage
Bicycles may be stored on any of the racks in the immediate area.

Safety Information
Please carefully read the important information in the Safety First booklet. In addition, we recommend that you review the evacuation route on your door and develop your own emergency action plan.

Help Us Stay in Touch
Email is our primary method of contacting residents and their emergency contacts, so it is important that the email addresses we have on file are current and checked frequently.

- To update your email address, if needed, please log in to the Resident Portal.
- To change your emergency contact information please send an email to leasing@harvard.edu.

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