Welcome to 387 Western Avenue
Here is some information to get you settled in your new home. You can get additional Welcome and Arrival information on the Resident section of our website.

Mail
A mailbox for each apartment is the vestibule. You are issued a mailbox key when you pick up your fob.

Connecting to the Internet
Internet access is provided by XFINITY wireless service. The xfinity flyer has information about creating an account (including the network and network password) and registering your devices. Please call the Comcast Support Team at 866-848-0281 if you need help setting up your account and logging on.

Recycling and Trash
Recycling and trash bins are located outdoors at the back of the building.

Laundry
There is a washer and a dryer in your apartment. Please contact the Property Management Office if you experience any problems with the machines.

Storage
Storage is not available in your building. Please search online for local storage companies.

Bicycle Storage
There are bicycle racks in the area around your building.

Help Us Stay in Touch
Email is our primary method of contacting residents and their emergency contacts, so it is important that the email addresses we have on file are current and checked frequently.

- To update your email address, if needed, please log in to the Resident Portal.
- To change your emergency contact information please send an email to leasing@harvard.edu.