Welcome to 33-35 Banks Street

Here is some information to get you settled in your new home. You can get additional Welcome and Arrival information on the Resident section of our website.

Mail

Mail is delivered through a slot in the front door.

Connecting to the Internet

Internet access is provided by XFINITY wireless service. The xfinity flyer has information about creating an account (including the network and network password) and registering your devices. Please call the Comcast Support Team at 866-848-0281 if you need help setting up your account and logging on.

Recycling and Trash

Recycling and trash bins are located on the side of the building.

Laundry

Washers and dryers are available across from the elevator lobby on the fifth floor of 18 Banks Street. Machines operate by coin or credit card. Please contact the Property Management Office to set up access to 18 Banks Street.

Storage

Limited shared storage is available in the basement. Please make sure that all your items are clearly marked with your name and apartment number. Store items in an orderly fashion and do not block any mechanical equipment. Contact the Property Management Office for more information.

Bicycle Storage

Bicycle racks are available in the immediate area. Bikes may also be stored in the basement storage area.

Safety Information

Please carefully read the important information in the Safety First booklet. In addition, we recommend that you review the evacuation route on your door and develop your own emergency action plan.

Help Us Stay in Touch

Email is our primary method of contacting residents and their emergency contacts, so it is important that the email addresses we have on file are current and checked frequently.

- To update your email address, if needed, please log in to the Resident Portal.
- To change your emergency contact information please send an email to leasing@harvard.edu.

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