Welcome to 18 Banks Street
Here is some information to get you settled in your new home. You can get additional Welcome and Arrival information on the Resident section of our website.

Mail
Mailboxes are in the vestibule. You are issued a mailbox key when you pick up your fob.

Connecting to the Internet
Internet access is provided by XFINITY wireless service. The xfinity flyer has information about creating an account (including the network and network password) and registering your devices. Please call the Comcast Support Team at 866-848-0281 if you need help setting up your account and logging on.

Recycling and Trash
- Trash chutes are located on each floor across from the elevator.
- Recycling bins and a trash dumpster are located behind the building.

Laundry
Washers and dryers are available across from the elevator lobby on the fifth floor. Machines operate by coin or credit card.

Storage
Storage is not available at 18 Banks Street. Please search online for local storage companies.

Bicycle Storage
Bicycle storage is available in a locked storage cage behind the building. Keys are available at the Property Management Office.

Safety Information
Please carefully read the important information in the Safety First booklet. In addition, we recommend that you review the evacuation route on your door and develop your own emergency action plan.

Help Us Stay in Touch
Email is our primary method of contacting residents and their emergency contacts, so it is important that the email addresses we have on file are current and checked frequently.
- To update your email address, if needed, please log in to the Resident Portal.
- To change your emergency contact information please send an email to leasing@harvard.edu.

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