Welcome to 12-12.5 Grant Street
Here is some information to get you settled in your new home. You can get additional Welcome and Arrival information on the Resident section of our website.

Mail
Mailboxes are in front of the building. You will get a mailbox key when you pick up your apartment keys.

Connecting to the Internet
Internet access is provided by XFINITY wireless service. The xfinity flyer has information about creating an account (including the network and network password) and registering your devices. Please call the Comcast Support Team at 866-848-0281 if you need help setting up your account and logging on.

Recycling and Trash
Recycling and trash bins are located outdoors on the side of the building.

Laundry
A washer and dryer are available in the basement. Please contact the Property Management Office if you experience any problem with the machines.

Storage
Limited shared storage is available in the basement. Please make sure that all your items are clearly marked with your name and apartment number. Store items in an orderly fashion and do not block any mechanical equipment. Contact the Property Management Office for more information.

Bicycle Storage
Bicycle racks are available in the immediate area around your building. Bicycles may also be stored in the basement storage area.

Safety Information
Please carefully read the important information in the Safety First booklet. In addition, we recommend that you review the evacuation route on your door and develop your own emergency action plan.

Help Us Stay in Touch
Email is our primary method of contacting residents and their emergency contacts, so it is important that the email addresses we have on file are current and checked frequently.

- To update your email address, if needed, please log in to the Resident Portal.
- To change your emergency contact information please send an email to leasing@harvard.edu.

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