Welcome to Shaler Lane
Here is some information to get you settled in your new home. Once you have connected to the Internet you can get additional information about living in Shaler Lane on the resident section of our website.

Contact us at huh_botanicgroup@harvard.edu or 617 495-5534.

Connecting to the Internet
Internet access in apartments and common areas are provided by XFINITY wireless service. The xfinity flyer has information about creating an account (including the network and network password) and registering your devices. Please call the Comcast Support Team at 866-848-0281 if you need help setting up your account and logging on.

Harvard University Parking Services
Visit the Parking Services website or call 617 496-7827.

Safety Information
Please carefully read the important Safety First information, review the evacuation route on your door, and develop your own emergency action plan.

Authorized Occupant IDs
Note: Authorized occupants will be issued temporary access cards until the Campus Service Center opens and they can get an Authorized Occupant ID. Please contact the Property Management Office if a temporary access card is needed.

SIM Cards for International Students
The Property Management Office has SIM cards that you can put into your existing phone and pre-pay for the text, talk, and data access you want. You can use it the entire time you are here or as a gap solution until you get a US phone. Please contact the office for information.

Recycling and Trash
- Trash bins and the recycling station are located at the rear of entry 33.
- Your HUID or authorized occupant ID must be registered by the Property Management Office in order to access the trash area. Please contact the Property Management Office so they can set up access if it was not done when you picked up your keys.
- Please do not mix any recyclable items in with the trash.
- Do not put any plastic bags in with recycling.
- Please review the recycling guide.
- Questions about recycling? Send an email to greenhousing@harvard.edu.
Laundry Facilities
Coin-operated washers and dryers are in the basement of Building 18. Your building key or fob is required to access the laundry area.

Help Us Stay in Touch
Email is our primary method of contacting you and your emergency contacts, so it is important that the email addresses we have on file are current and checked frequently.

- To update your email address, if needed, please log in to the Resident Portal.
- To change your emergency contact information please send an email to leasing@harvard.edu.