Welcome to 29 Garden Street
Here is some information to get you settled in your new home. Once you have connected to the Internet you can get additional information about living in 29 Garden Street on the resident section of our website.

Contact us at huh_botanicgroup@harvard.edu or 617 495-5534.

Building Access
If you have an authorized occupant on your lease, we will leave a temporary access card in the lock box for them, along with your fobs. We will send you pick up information prior to your arrival. Please contact the Campus Service Center as soon as possible after you move in to request a family ID, which will serve as a permanent access card.

Connecting to the Internet
Internet access in apartments and common areas are provided by XFINITY wireless service. The xfinity flyer has information about creating an account (including the network and network password) and registering your devices. Please call the Comcast Support Team at 866-848-0281 if you need help setting up your account and logging on.

SIM Cards for International Students
The Property Management Office has SIM cards that you can put into your existing phone and pre-pay for the text, talk, and data access you want. You can use it the entire time you are here or as a gap solution until you get a US phone. Please contact the office for information.

Harvard University Parking Services
Visit the Parking Services website or call 617 496-7827.

Recycling and Trash
- Trash chutes and recycling stations are located on the third, fourth, and sixth floors.
- Please do not mix any recyclable items in with the trash.
- Do not put any plastic bags in with recycling.
- Boxes must be flattened and brought to the garage recycling area, accessed via the mail room, for proper disposal. Please do not leave boxes anywhere else.
- Please review the recycling guide.
- Questions about recycling? Send an email to greenhousing@harvard.edu.
Laundry Facilities
Coin- and Crimson Cash-operated washers and dryers are available for use in the laundry room on the first floor next to the freight elevator. The main building elevator will not take you to the laundry room – you need to go to the second floor and walk towards apartment 218, then take the stairs or the rear elevator to the first floor.

Safety Information
Please carefully read the important Safety First information, review the evacuation route on your door, and develop your own emergency action plan.

Help Us Stay in Touch
Email is our primary method of contacting you and your emergency contacts, so it is important that the email addresses we have on file are current and checked frequently.

- To update your email address, if needed, please log in to the Resident Portal.
- To change your emergency contact information please send an email to leasing@harvard.edu.