Welcome to 381-383 Western Avenue

Here is some information to get you settled in your new home. You can get additional Welcome and Arrival information on the Resident section of our website.

Mail

A mailbox for each apartment is located outside, next to the front doors. You are issued a mailbox key when you pick up your apartment key.

Connecting to the Internet

Internet access is provided by XFINITY wireless service. The xfinity flyer has information about creating an account (including the network and network password) and registering your devices. Please call the Comcast Support Team at 866-848-0281 if you need help setting up your account and logging on.

Recycling and Trash

Recycling and trash bins are located behind your building.

Laundry

A washer and dryer are available in each apartment. Please contact the Property Management Office if you experience any problems with the machines.

Storage

Storage cages are available in the basement. Please make sure that all your items are clearly marked with your name and apartment number. Store items in an orderly fashion and do not block any mechanical equipment.

Bicycle Storage

Bicycle racks are available in the immediate area around your building.

Safety Information

Please carefully read the important information in the Safety First booklet. In addition, we recommend that you review the evacuation route on your door and develop your own emergency action plan.

Help Us Stay in Touch

Email is our primary method of contacting residents and their emergency contacts, so it is important that the email addresses we have on file are current and checked frequently.

- To update your email address, if needed, please log in to the Resident Portal.
- To change your emergency contact information please send an email to leasing@harvard.edu.

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